

July 14, 2017

06897 Version 1

Rattle from the Center Dash

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2017	CR-V	1.5T, 2WD	5J6RW1H..HL000026 thru 5J6RW1H..HL013445
			2HKRW1H..HH500020 thru 2HKRW1H..HH514934
			7FARW1H..HE000019 thru 7FARW1H..HE004237
2017	CR-V	1.5T, AWD	5J6RW2H..HL000234 thru 5J6RW2H..HL033186
			2HKRW2H..HH600014 thru 2HKRW2H..HH632237
2017	CR-V	2.4, 2WD	5J6RW5H..HL000021 thru 5J6RW5H..HL003118
			2HKRW5H..HH400007 thru 2HKRW5H..HH401087
			7FARW5H..HE000012 thru 7FARW5H..HE004161
2017	CR-V	2.4, AWD	5J6RW6H..HL000023 thru 5J6RW6H..HL003829
			2HKRW6H..HH200008 thru 2HKRW6H..HH206738

SYMPTOM

A rattle can be heard from the center of the instrument panel when the engine speed is between 700 and 1500 rpm.

POSSIBLE CAUSES

Possible gap from the heater box clamp to the heater core pipe.

CORRECTIVE ACTION

Add a plastic heater clamp to the heater core hoses in the engine compartment.

PARTS INFORMATION

Part Name	Part Number	Quantity
Heater Clamp	91551-SD5-003	1

WARRANTY CLAIM INFORMATION

The normal warranty applies.

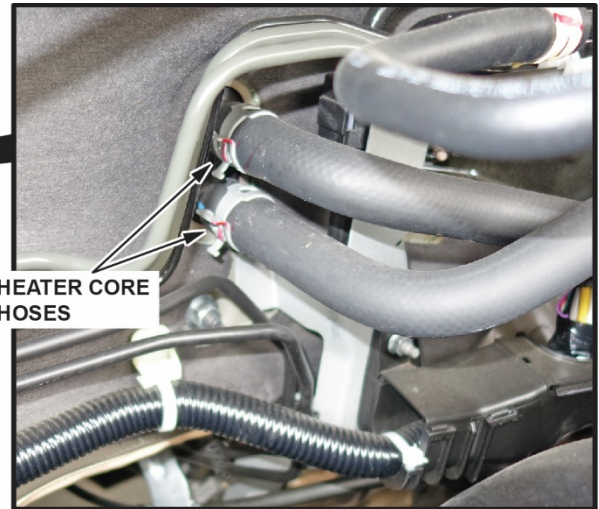
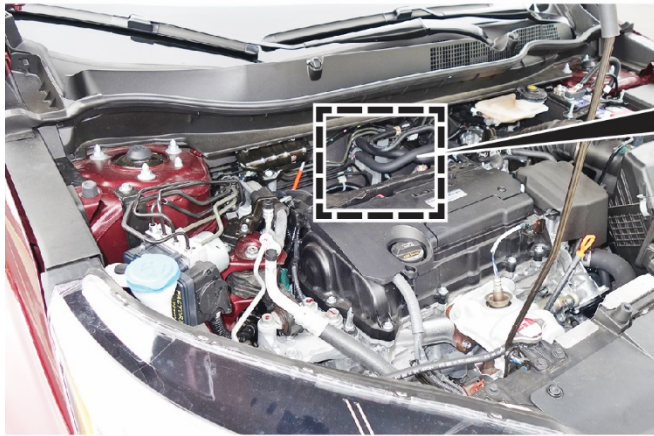
Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
6111C2	Add heater clamp to heater core hoses.	0.3 hr	06201	04216	17-054A	79110-TLA-A51

Skill Level: Repair Technician

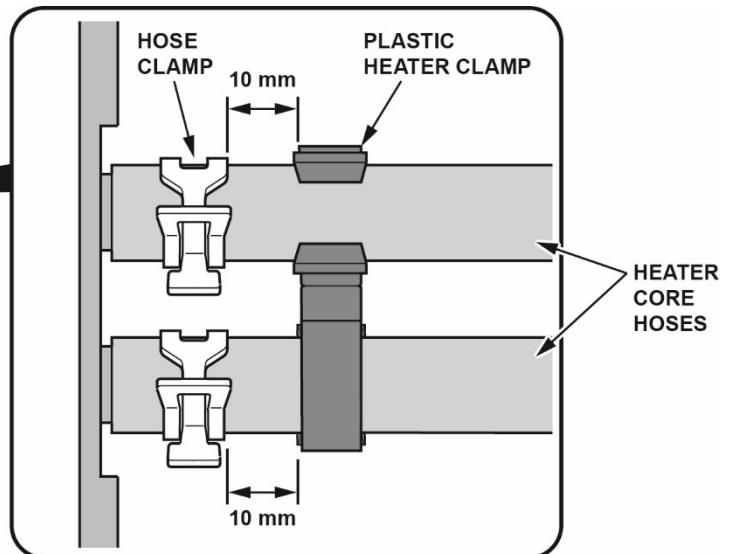
CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

REPAIR PROCEDURE

1. Locate the heater core hoses in the engine compartment.



2. Place the new plastic heater clamp on the heater core hoses 10mm from the metal heater core hose clamps. Push the plastic heater clamp towards the rear for a tight fit of the clamp to the metal tube under the heater hoses.



3. Confirm the rattle is gone. Start the engine, shift to Drive, then, with your foot on the brake, raise the engine speed between 700 and 1500 RPM.

END